

After your contract is complete

Following the completion of your contract, Assure will issue your Building Regulations Compliance Certificate within 5 working days. An example of this certificate is detailed on the right.

This confirms that your installation was carried out by a member of Assure in compliance with Building Regulations. In addition, your Local Authority Building Control has been informed. You do not need to do anything further. You should keep this certificate in a safe place as your solicitor/legal advisor would require this if you sell your property.

Selling your property

Should you decide to sell your property, your Assure Building Control Compliance Certificate is the only proof you will need to provide your solicitor/legal advisor to confirm the windows and doors the member installed comply with Building Regulations. For further information visit: www.competentperson.co.uk or www.communities.gov.uk.



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T: 0800 195 9433

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The Double Glazing & Conservatory Quality Assurance Ombudsman Scheme is a Company Limited by Guarantee. Registered Address: Astley House, 29 Queens Road, Chorley, Lancashire, PR7 1JU. Registered in England (Company Number 5860672).

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How to ensure your new windows and doors comply with Building Regulations

T: 01282 473170

E: enquiries@assurewindowsanddoors.com

www.assurewindowsanddoors.com



Replacement windows and doors

Replacement windows and doors

Since April 2002, it has been a UK legal requirement that all replacement window and door installations conform to the relevant and current Building Regulations.

Impact on selling your property

If you decide to sell your home, then your solicitor/legal advisor will ask you to provide a Certificate to prove that your new windows and doors comply with building regulations. Without this certificate your house sale could be held up. Using an installer registered with a Competent Person Scheme can help you avoid any unwanted delays or additional costs.

What is a Competent Person Scheme?

Competent Person Schemes (CPS) were introduced by the UK government to allow individuals and businesses to self-certify that their work complies with Building Regulations. This is an alternative to submitting a building notice or using an approved inspector.

A Competent Person Scheme must be approved by The Department for Communities and Local Government (DCLG) and accredited by UKAS. Schemes authorised by the DCLG are listed on its website at www.communities.gov.uk.

An installer registered with a Competent Person Scheme is qualified to carry out specific types of work in accordance with Building Regulations. The installer should notify the local authority of the work and issue you a certificate of 'compliance with Building Regulations' either directly or through their Competent Person Scheme.



Who are the main Competent Person Schemes in glazing?

The majority of window and door installers will be part of any of the following Competent Person Schemes:

CPS Scheme	Approved by DGCOS
Assure	✓
BM Trada	✓
Certass	✗
Fensa	✗
Stroma	✗



Why has DGCOS approved Assure?

Our partnership with Assure allows us to provide you with a better and more efficient service to ensure your installation is seamlessly registered for building compliance. It gives you peace of mind that your installation has the required Certification to comply with Building Regulations. Assure's service is focused on the consumer, providing certificate reprints quickly (and free), which could mean the difference between your house sale being held up (or even falling through due to the hold-up).

Benefits to consumers using DGCOS/Assure members:

- ✓ The installer is qualified to carry out window and door installations in accordance with Building Regulations.
- ✓ Installers and surveyors registered with Assure will be provided with branded ID cards so you know they are exactly whom they claim to be and have the appropriate Minimal Technical Competences (MTCs).
- ✓ Assure will issue your Building Regulation Compliance Certificate within 5 working days of your contract being registered as complete.
- ✓ Assure will notify your local authority of your completed installation.
- ✓ Free reprints: there is no charge to reorder your Building Regulation Certificate should you misplace it.
- ✓ Electronic certification: Assure can provide electronic certificates to you the same day as requested.

Additional benefits of using a DGCOS member:

- ✓ DGCOS is endorsed by Nick Ross (former BBC Watchdog & Crimewatch Presenter)
- ✓ Vetted & Accredited Installers
- ✓ FREE Consumer Advice Line: 0800 195 9433
- ✓ FREE Deposit & Stage Payment Protection Insurance (up to 25% of the contract value)
- ✓ FREE Insurance Backed Guarantee (for every customer)
- ✓ FREE Customer Care (to provide initial guidance in resolving an issue)
- ✓ FREE Mediation (to help fully resolve any disputes should they arise)
- ✓ FREE Independent Inspections (to assist with installation/product defects at DGCOS discretion)
- ✓ FREE access to an independent Ombudsman (to conclude unresolved disputes without incurring legal fees or costs)